



Courier Fraud

Courier fraud occurs when a fraudster contacts a potential victim by telephone claiming to be a police officer or bank official. To substantiate this claim, the caller might be able to confirm some easily obtainable basic details about the victim such as their full name and address.

The caller may offer a telephone number to call to verify their identity (or stay on the line whilst the victim thinks he or she is calling the bank).

The scammer will often ask for help in providing 'evidence' to support an arrest (perhaps of a suspected bank employee), provide assistance in identifying fraudulent activity in (typically) a currency exchange.

The scammer then asks the victim to withdraw a large sum of cash which will be collected by a courier for 'investigation'. The promised refund does not, of course, ever materialise. Sometimes, the victim is asked to hand over their credit card to a courier.

Protecting yourself is easy:

Your bank or the police will *never* call you to ask you to verify your personal details or PIN by phone or offer to pick up your card or cash by courier. Hang up if you get a call like this

To check with your bank, call the number on the back of your card *from a different phone* (scammers will offer hang on so they can pretend to be the person you are trying to call)

Never give a debit card or credit card to anyone; if it has been compromised, cut it up and ask your bank for a replacement

For more Police advice on Courier Fraud, tap [here](#).



